



The Great Australian Domain Name Giveaway

VentralIP Australia, the largest privately owned provider of web hosting and domain name registrar services in Australia, has announced that it will give away 10,000 domain names to help local businesses get started online during the COVID-19 crisis. In what will be known as *The Great Australian Domain Name Giveaway*, local business owners and entrepreneurs who do not currently have an online presence will be able to register a free Australian domain name for one year.

1. Definitions

- 1.1. "auDA" means .au Domain Administration Limited (ACN 079 009 340), the .au domain names administrator.
- 1.2. "Customer" means the person or entity who ordered services provided by VentralIP Australia.
- 1.3. "Registry" refers to the person(s) or entity(ies) responsible for providing registry services. These services include customer database administration, zone file publication, DNS and DNSSEC operation, marketing and policy determination in regards to a top level domain name. A Registry may outsource some, all, or none of these services.
- 1.4. "Service", "Service(s)" or "Services" means any product(s) or service(s) the Customer has signed up to use. This can include, but is not limited to, the provisioning of space on one of our servers and a connection to and from the internet for web, email hosting and/or FTP services to function at the level specified in the chosen service level, domain name registration or transfer or renewal, SSL, VPS and SMS services. These product(s) and service(s) are identified in full within the "sign up" and "service provision" emails VentralIP Australia has sent after the Customer requests the service. The specific details of the Services can be found by logging in to VIPControl or on our website.
- 1.5. "The Great Australian Domain Name Giveaway" means the promotion being run by VentralIP Australia Pty Ltd for the period of April & May 2020, unless supplies are depleted before the promotion closure.
- 1.6. "VentralIP Australia" means VentralIP Australia Pty Ltd.
- 1.7. "VIPControl" refers to VentralIP Australia's customer account, billing and management portal, available online at <https://vip.ventraip.com.au>.

2. Fair Use

- 2.1. This promotion is open to new VentralIP Australia customers only. This means that the customer will be establishing a new VIPControl account with their order, and they do not have any other VIPControl account under their name, irrespective of whether an alternate email address is used.
- 2.2. Only one free .com.au, .net.au, .org.au, .asn.au or .id.au domain name registration will be provided per customer or per entity (ie. there is a limit of one free domain name per Registrant), for one year only.

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- 2.3. There is no obligation on the Registrant to renew the domain name after the first year of service.
 - 2.4. The Customer is responsible for ensuring that in the event they do not want to renew the domain name after the initial year that they have disabled auto-renew on the domain name through VIPControl.
 - 2.5. All auDA eligibility requirements must be met. For further information on please, please refer <https://ventraip.com.au/faq/article/what-are-the-eligibility-criteria-for-registering-a-au-domain-name/>.
 - 2.6. Any domain name registered as part of this promotion cannot be transferred to another VIPControl account within the first 12 months.
 - 2.7. VentralP Australia will monitor for any suspicious activity, and may, without prior notice, prevent further orders from being placed by a subset of users based on their location, IP address and/or any other identifier.
 - 2.8. The Customer accepts that even if we have accepted and approved your domain name application, the application may still be rejected by the Registry Operator in performing its final integrity checks or for any other reason.

3. Changes

- 3.1. VentralP Australia may amend this policy at any time. Changes to this agreement will become effective upon their publication to our website.
- 3.2. Continued use of the Service(s) constitutes acceptance of the amended terms. If you do not wish to accept the amended terms, you may request cancellation of your Service(s) in-line with our cancellation policy found within our Terms of Service.

If you have any questions about this agreement please contact our Customer Care team via email at customercare@ventraip.com.au

DOCUMENT CHANGE HISTORY

Date	Description of Change	Version
2020-04-21	› Creation of The Great Australian Domain Name Giveaway promotion policy	1.0